

Claim Advice Baggage Insurance

Policy no.	553048	claim no.	(filled out through Allianz)
1. Insured persons details (please enclose the travel arrangement booked)			
Last name:	First name:		
Street/no.:	Zipcode/town:		
Profession:	Date of birth:		
Telefon home:	Telefon work:	e-mail:	
Bank account: (if available, please enclose deposit slip)		Clearing no.:	
Bank name:		Zipcode/town:	
Account holder (name, address):			
Have you paid by UBS credit card? Yes <input type="checkbox"/> No <input type="checkbox"/>			
UBS credit card no.:		Expiry: /	
Postal check account (if available, please enclose deposit slip)			
Did other people travel with you: Yes <input type="checkbox"/> No <input type="checkbox"/>		Did these people also suffer baggage damages during this trip?	
If yes, name and address, insured by, policy no.		Yes <input type="checkbox"/>	No <input type="checkbox"/>
		Yes <input type="checkbox"/>	No <input type="checkbox"/>
		Yes <input type="checkbox"/>	No <input type="checkbox"/>

2. Details of this loss		
a) Is the loss a result of:		
<input type="checkbox"/> Theft	<input type="checkbox"/> Robbery	<input type="checkbox"/> Late delivery of the baggage
<input type="checkbox"/> Loss of luggage	<input type="checkbox"/> Damage/destruction	<input type="checkbox"/> Other
b) Where did the loss occur?	Place	Country
c) When did the loss occur?	Date	Time
d) Where was the loss discovered?	Place	Country
e) When was the loss discovered?	Date	Time
f) Where was the concerned baggage at the time of the loss?		
g) Where did you see your baggage at last?	Place	Country
h) When did you see your baggage at last?	Date	Time

i) Please describe how the loss occurred in precise detail (if necessary attach supplementary sheet)

j) To whom did you report the loss?

<input type="checkbox"/> Police in	Date	Time
<input type="checkbox"/> Airline (name, place)	Date	Time
<input type="checkbox"/> Hotel, tourguide	Date	Time
<input type="checkbox"/> Other (name, place)	Date	Time

k) Are there any witnesses? Yes No If yes, who? (name, address, telefon, e-mail)

3. If the baggage was stolen from a vehicle
(Please enclose the vehicle repair bill or car rental bill)

a) Where was the vehicle at the time of the loss?

b) When was the vehicle parked in that spot? Date _____ Time _____ from _____ to _____

c) When did you discover the theft? Date _____ Time _____

d) Where were you at that time?

e) Was the vehicle locked? Yes No

f) Is the vehicle insured on a partial or comprehensive own damage basis? Yes No
If yes, with which insurance company? _____ policy no. _____

4. If the baggage suffered a loss on a flight/train journey

Please enclose the following original documents:

- Flighttickets
- Baggage coupons
- Confirmation of loss from airline (PIR) or railway company
- Confirmation of definitive loss of baggage (from airline, railway company etc.)
- Police report by theft
- Proof of UBS credit card use during the trip
- Confirmation of insurance coverage

5. General information

a) Have you had baggage claims in the last 5 years? Yes No

If yes, when? Date _____ For what amount? _____ Cause of loss theft loss damage

Was compensation paid? Yes No If yes, how much? _____

By which insurance company? _____ policy no. _____

